

Will information about me and my family be kept secret?

Information about you and your family will be kept confidential and will only be shared by people who need to know. Information is not shared unless it is necessary to do so for your child's safety and welfare.

What happens next?

Often enquiries show that children are not at risk of harm. If this is the case the Social Worker will tell you and your child as soon as possible. The Social Worker may suggest ways to help you with any difficult areas of your life. If the enquiries show something more serious has, or might have, happened to your child a Child Protection Conference will be held. There is another leaflet available to explain about that.

Remember Whatever has happened to your child everyone involved will do their best to work with you and your family to make sure s/he can stay at home and be safe.

Can I see what has been written about me?

The Social Worker will show you the report that they have written about you. You can talk to your Social Worker about how you might be able to see any records that are held about you.

Other Information

If you want to know more about Child Protection Conferences or about making a complaint or comment you can ask your Social Worker for a leaflet or you can download it from: www.derbyshirescb.org.uk

a guide for parents and carers

an enquiry into your child's Safety and welfare

Other Formats

The information in this leaflet is also available in:

- Other languages
- English on audiotape
- Large print
- Braille
- British Sign Language with English subtitles

To request information contained in this leaflet in an alternative format, please telephone **01629 772225** and ask for the Performance Review Team.

اگر آپ کو اس لیفٹ میں درج معلومات کسی اور صورت میں درکار ہوں، تو براہ مہربانی پرفارمنس ریویو ٹیم (Performance Review Team) سے ٹیلیفون نمبر 01629 772225 پر رابطہ کیجئے۔

इस दस्तावेज में भी जानकारी है उसे किसी अन्य रूप में प्राप्त करने के लिए प्रफॉर्मैन्स रीव्यू टीम (जांच करने वाली टीम) को टैलीफोन नंबर 01629 772225 पर सम्पर्क करने की कृपया करें।

ਇਸ ਦਸਤਾਵੇਜ਼ ਵਿੱਚ ਜੇ ਵੀ ਜਾਣਕਾਰੀ ਹੈ ਉਸਨੂੰ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ ਪ੍ਰਦਾਰਮੈਂਸ ਰੀਵੀਓ ਟੀਮ (ਜਾਂਚ ਕਰਨ ਵਾਲੀ ਟੀਮ) ਨੂੰ ਟੈਲੀਫੋਨ ਨੰਬਰ 01629 772225 ਤੇ ਸੰਪਰਕ ਕਰਨ ਦੀ ਕ੍ਰਿਪਾਲਤਾ ਕਰਨੀ।

如果你需要以另一種格式說明這份傳單的訊息，請致電 01629 772225 向績效檢討工作組提出要求。

W celu uzyskania informacji zawartych w niniejszej ulotce w innym formacie, należy zadzwonić pod numer 01629 772225 i poprosić o połączenie z Performance Review Team (zespołem ds. oceny wyników).

Per richiedere le informazioni contenute in questo volantino in un formato alternativo, vogliate per favore, telefonare al seguente numero: 01629 772225 e chiedete del Performance Review Team (Ufficio di Revisione Competenze)

Equal Opportunities

Derbyshire Social Care Services will provide services fairly, valuing diversity and with recognition for age, cultural background, disability, gender, HIV status, marital status, race, religion and sexual orientation.

Why are people concerned about my family?

Everyone has the right to be safe, properly cared for and protected from harm.

Who might be concerned about us?

People who work with children and young people and members of the public must report any concerns they have about the care or safety of a child.

Who would they tell?

The law states that Children's Social Care must check any information given to them about the care or safety of a child. Sometimes information is given to the Police; School etc and they will discuss these concerns with Children's Social Care.

Remember: Enquiries can be distressing for parents and carers however children have a right to be properly cared for and to be kept safe from harm. The welfare of the child is the most important thing.

What happens in an enquiry?

Information is brought together and an assessment is completed to help decide whether people are right to be worried about a child.

Who is involved?

A Social Worker will lead the enquiry and the Police may also take part. They will be experienced people who have been specially trained to work with children.

Who do they speak to?

They will need to speak with you, your child (alone if s/he is old enough) and to other people who are involved with your family.

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Will they tell us what is going on?

The Social Worker will tell you and your child the reasons for their concerns. It is important that you understand the concerns so that you can make sure your child is safe. On occasions there will be information that cannot be shared with you but you will be told everything that can be disclosed.

What will they want to know from me?

The Social Worker will want to hear your views, your concerns and your plans for the future.

Will my child have to see a doctor?

Depending what has happened it may be important for your child to be examined by a doctor. This will be to confirm whether s/he has been hurt in any way and if so to see what type of injuries there are. The doctor will be specially trained to know whether any injuries are likely to have been caused accidentally. You and your child will be asked for permission before s/he is seen by a doctor.

What if my child or I refuse?

Your child will only be seen by a doctor if s/he agrees to it. If you do not give permission the Social Worker must decide whether to seek legal advice. A court could order that your child must have a medical assessment.

How long does an enquiry take?

It is difficult to say how long an enquiry will last but it will be completed as quickly as possible.