

Accessing BetterOff Derbyshire - the online financial calculator

Below are some easy to follow steps for accessing the online calculator.

Once you access the calculator there are also videos within the online form that you can watch to help you to complete each section.

If you have questions, or need any further help with the calculator, please contact the Stakeholder Engagement & Consultation Team via email, tell.adultcare@derbyshire.gov.uk or by telephone 01629 531307

1. To access the BetterOff webpage, type the following web address into your web browser

www.derbyshire.gov.uk/betteroff

2. Click on the purple “Visit the financial assessment” button.

DERBYSHIRE
County Council

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BetterOff Derbyshire

BetterOff is a service for people who live in Derbyshire. It will show you the benefits you are entitled to and will help you to apply for them online.

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[Visit the BetterOff Derbyshire website >](#)

Financial assessment

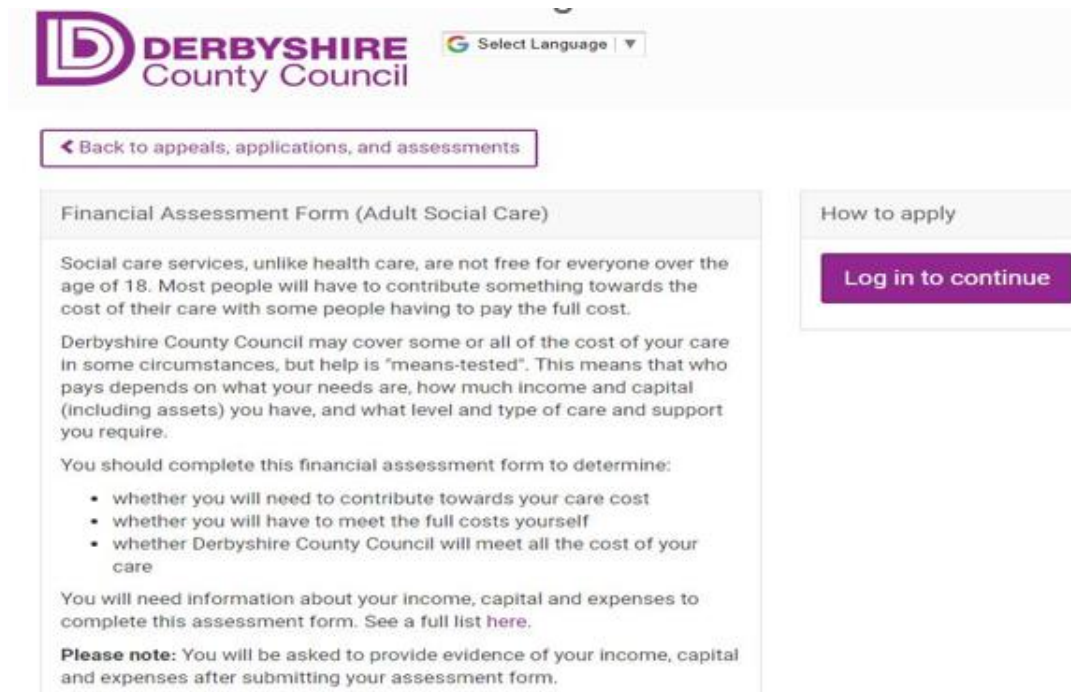
BetterOff will also allow you to complete an adult care financial assessment.

[Visit the financial assessment >](#)

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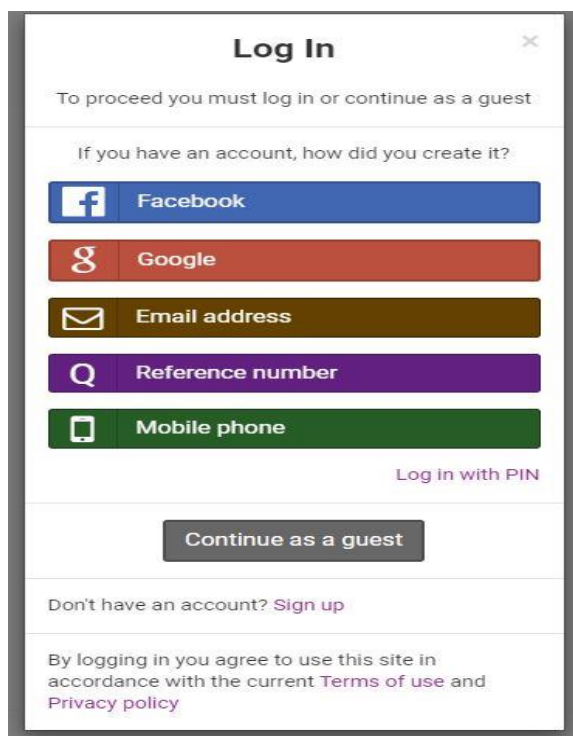
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3. When the Financial Assessment page has appeared, click on the purple “Log in to Continue” button.



The screenshot shows the Derbyshire County Council website. At the top left is the logo and name "DERBYSHIRE County Council". To the right is a "Select Language" dropdown menu. Below the header is a purple button with a left-pointing arrow and the text "Back to appeals, applications, and assessments". The main content area is divided into two columns. The left column is titled "Financial Assessment Form (Adult Social Care)" and contains text explaining that social care services are not free and that help is "means-tested". It lists factors that determine eligibility: income, capital, and care requirements. A bulleted list states: "You should complete this financial assessment form to determine: whether you will need to contribute towards your care cost, whether you will have to meet the full costs yourself, and whether Derbyshire County Council will meet all the cost of your care." It also notes that users will need to provide evidence of income, capital, and expenses. The right column is titled "How to apply" and features a prominent purple button labeled "Log in to continue".

You will then get a Log In screen.



The screenshot shows a "Log In" modal window. At the top, it says "Log In" with a close button (X). Below that, it states "To proceed you must log in or continue as a guest". A question asks "If you have an account, how did you create it?". There are five colored buttons: Facebook (blue), Google (red), Email address (brown), Reference number (purple), and Mobile phone (green). Below these is a link for "Log in with PIN". At the bottom of the modal is a grey button labeled "Continue as a guest". At the very bottom of the page, there is a link: "Don't have an account? Sign up". A footer note states: "By logging in you agree to use this site in accordance with the current Terms of use and Privacy policy".

Select your preferred log in option or continue as guest.

If you choose to continue as a guest, please make a note of your reference number as shown in the example below and click the purple “Yes I’ve recorded the reference number” button

Record your reference number

You may return later using the following reference number:

Q - 5889376 - IW

Write this down (or take a picture with your smartphone) and keep it safe.

If you lose this reference number you will be unable to access this account.

Yes, I've recorded the reference number

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4. You will be taken to the Financial Assessment Form page. Click on the purple “Start your assessment” button.

[← Back to appeals, applications, and assessments](#)

Financial Assessment Form (Adult Social Care)

Social care services, unlike health care, are not free for everyone over the age of 18. Most people will have to contribute something towards the cost of their care with some people having to pay the full cost.

Derbyshire County Council may cover some or all of the cost of your care in some circumstances, but help is "means-tested". This means that who pays depends on what your needs are, how much income and capital (including assets) you have, and what level and type of care and support you require.

You should complete this financial assessment form to determine:

- whether you will need to contribute towards your care cost
- whether you will have to meet the full costs yourself
- whether Derbyshire County Council will meet all the cost of your care

You will need information about your income, capital and expenses to complete this assessment form. See a full list [here](#).

Please note: You will be asked to provide evidence of your income, capital and expenses after submitting your assessment form.

How to apply

[Start your assessment](#)

5. Work through the pages providing the information required. Some questions must be answered to continue with the form. These are marked “required”. You will need to provide information regarding the following:

- People acting on your behalf
- About you
- People living with you
- Your income and benefits
- Your/Joint money or investments
- Property/Land you own or rent
- Sale or transfer of property, money or investments
- Household Expenditure
- Disability-Related Expenses

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6. You will then be provided with an overview of the estimated charges for different types of care including Co-funding, respite care and residential care (see below)

First you will see the charges under the current policy:

Below is an example of how this could look

Non-residential (Co-Funding)

Based on the financial information you have provided, we estimate that the maximum weekly amount you will have to pay for your non-residential (co-funding) care will be **£51.07**. This will be confirmed following verification of the information you have provided.

Show breakdown

Respite

Based on the financial information you have provided, we estimate that the maximum weekly amount you will have to pay for your respite care will be **£172.80**. This will be confirmed following verification of the information you have provided.

Show breakdown

You can click on the 'Show breakdown' buttons which will display details of the calculation including income, expenses, Disability Related Expenses allowance and the Minimum Income Guarantee (titled Applicant Allowances Total).

Applicant Allowances Total

£ 214.35

For Non-Residential/Respite Care this will be made up of:

- The Minimum Income Guarantee amount. It is based on your age and disability level

For Residential Care this is the Personal Expenses Allowance of £28.25.

Hide breakdown

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You will also see what the the charges would be under the 3 options which are currently proposed.

Below is an example of how this could look

Non-residential (Co-Funding)
option 1: 100% of disposable
income

Based on the financial information you have provided, we estimate that the maximum weekly amount you would have to pay for your non-residential (co-funding) option 1 care would be **£106.75**.

Show breakdown

Non-residential (Co-Funding)
option 2: 90% of disposable
income

Based on the financial information you have provided, we estimate that the maximum weekly amount you would have to pay for your non-residential (co-funding) option 2 care would be **£96.08**.

Show breakdown

Non-residential (Co-Funding)
option 3: 80% of disposable
income

Based on the financial information you have provided, we estimate that the maximum weekly amount you would have to pay for your non-residential (co-funding) option 3 care would be **£85.40**.

Show breakdown

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