

# Floating Support and Housing Options

## A free and confidential service in Derbyshire

Helping people with learning disabilities find and keep a home in Derbyshire

- Find suitable housing
- Set up a home
- Keep your home
- Live independently

### Contact us:

Phone: 01246 261615

Fax: 0115 841 2616

Email:

[careandsupportderbyshire@ncha.org.uk](mailto:careandsupportderbyshire@ncha.org.uk)

Please contact us:

- To apply
- Have the service explained to you
- For any other enquiries

Floating Support and

Housing Options Derbyshire,

Office 5 and 6,

Pinemonte Business Centre,

Dunston Road

CHESTERFIELD

S41 9QD

Please contact us if you would like this leaflet translated, in another format or in larger print.

This leaflet is also available in Easy Read Signs and Symbols.



NOTTINGHAM COMMUNITY HOUSING ASSOCIATION  
More homes, great services, better lives

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## Who will we support?

We can provide you with housing related support if you live anywhere in Derbyshire. You might be living with your family, moving from a residential college or home, in local authority or housing association accommodation. You might rent or own your own house.

If you need support to find or keep your home, we can help.

We can support you to increase your independence and establish your home and interests in the community for up to 2 years.

### What kind of support do we offer?

- ✓ Help finding and keeping accommodation
- ✓ Help with resettling into a new home
- ✓ Advice and guidance on debt, rent or mortgage arrears, or benefit payments
- ✓ Help with understanding housing rights and responsibilities
- ✓ Help accessing services and social activities in the community
- ✓ Advice about maintaining important utility services - gas, electric and water

- ✓ Advice in resolving problems with neighbours
- ✓ Guidance in developing independent life skills - such as budgeting and living safely at home
- ✓ Help in establishing and maintaining contact with other support organisations.
- ✓ Advice about cultural and religious needs

## How to apply for support

### We welcome applications from:

- ✓ Care Managers
- ✓ Service users
- ✓ Any statutory, voluntary or community organisation (with the applicant's consent)
- ✓ Private or registered social landlords or mortgage providers (with the applicant's consent)

We welcome contact from organisations who can work with us to deliver group work, advice sessions and access hard-to-reach groups.

## One-to-one support

Many people find having their own support worker helps them to identify and overcome difficulties. These difficulties may prevent them from living independently, put them and their children at risk of homelessness, or stop them from improving or building independent lives.

Service users are helped to plan what support they need to meet their goals. An agreement is made about who will do what and about when and how often they will meet their support worker. As well as helping to overcome existing difficulties, this often prevents new problems developing.

## Help in emergencies

In cases where people are at imminent risk of homelessness, their referral into the service will be prioritised.

To apply, make a referral  
or find out more, call:

 **01246 261 615**