

Environmental Services Survey of Flood Incident

Thank you for reporting a flood incident and agreeing to complete this survey.

1. Occupier Details

Forename _____ Surname _____

Address _____

_____ Post code _____

Home Tel. _____ Mobile _____

E-mail address _____

2. Property Details

PLEASE TICK OR DELETE AS APPROPRIATE

Please indicate the type of property.

- | | | |
|---------------------------------------|------------------------------------|-------------------------------------|
| <input type="checkbox"/> Flat | <input type="checkbox"/> House | <input type="checkbox"/> Commercial |
| <input type="checkbox"/> Agricultural | <input type="checkbox"/> School | <input type="checkbox"/> Church |
| <input type="checkbox"/> Medical | <input type="checkbox"/> Community | |

3. Flooding Details

When did the flooding occur?

Date: _____ Time: _____

Approximately how long did the flooding last?

- | | | |
|-------------------------------------------|----------------------------------------|---------------------------------------------|
| <input type="checkbox"/> Less than 1 hour | <input type="checkbox"/> 1 – 3 hours | <input type="checkbox"/> 3 – 6 hours |
| <input type="checkbox"/> 6 – 12 hours | <input type="checkbox"/> 12 – 24 hours | <input type="checkbox"/> More than 24 hours |

Which areas were affected by flooding?

- | | | |
|--------------------------------------------------|------------------------------------------------|--------------------------------------------------|
| <input type="checkbox"/> Front garden / driveway | <input type="checkbox"/> Rear garden | <input type="checkbox"/> Garage or outbuilding |
| <input type="checkbox"/> Basement / cellar | <input type="checkbox"/> Internal ground floor | <input type="checkbox"/> Road |
| <input type="checkbox"/> Footpath | <input type="checkbox"/> Field or park | <input type="checkbox"/> Other (please specify) |

Estimated maximum depth of flood water?

- | | | |
|-------------------------------------|-------------------------------------|-----------------------------------------|
| <input type="checkbox"/> 0 – 10 cm | <input type="checkbox"/> 10 – 20 cm | <input type="checkbox"/> 20 – 30 cm |
| <input type="checkbox"/> 30 – 40 cm | <input type="checkbox"/> 40 – 50 cm | <input type="checkbox"/> More than 50cm |

What was the source of flooding?

- | | | |
|--------------------------------------------|-----------------------------------------------|---------------------------------------------------|
| <input type="checkbox"/> Main river | <input type="checkbox"/> Local brook or ditch | <input type="checkbox"/> Run off from fields |
| <input type="checkbox"/> Run off from road | <input type="checkbox"/> Sewers or manhole | <input type="checkbox"/> Blocked culvert or drain |
| <input type="checkbox"/> Water main | <input type="checkbox"/> Groundwater | <input type="checkbox"/> Unknown |

Did the flood water have foul sewage in it? YES / NO

Which of the following difficulties did you experience, if any?

- | | | |
|---------------------------------------------|--------------------------------------------|---------------------------------------------------|
| <input type="checkbox"/> Flooding of rooms | <input type="checkbox"/> Structural damage | <input type="checkbox"/> Disruption to utilities |
| <input type="checkbox"/> Access to property | <input type="checkbox"/> Health care | <input type="checkbox"/> Other (please specify) |

Was there heavy rain either before or at the time of flooding? YES / NO

Were any neighbouring properties affected? YES / NO

Have similar flood incidents occurred in the past? YES / NO

Did you request sandbags from Derbyshire County Council? YES / NO

Do you have documentary evidence of the flood incident? YES / NO

May Derbyshire County Council contact you for further information? YES / NO

Thank you for taking the time to complete this survey. Please return it to:

Derbyshire County Council
Environmental Services
Flood Risk Management Team
County Hall
Matlock
Derbyshire
DE4 3AG

Derbyshire County Council will use the information provided in this survey to record the history of flooding and to help us assess the risk of further flooding. This may include further research and the assessment, development and implementation of engineering schemes for the alleviation of flooding and statistical reporting to DEFRA.

We may need to share your information with our service providers, the Environment Agency and DEFRA. Information provided by you on this questionnaire to Derbyshire County Council is subject to the provisions of the Data Protection Act 1998. This information will not allow anyone to be personally identified. By providing us with the information requested in this survey, including your personal data, you consent to the collection and use of any information you provide in accordance with the above purposes.